

UNICOIN Complaint Form

(Język polski – idź do strony 1)

Customer data		Transaction data									
Name:		Transaction ID:									
E-mail / mobile no.:		Transaction date:	2	0	2	.			.		
How would you like us to reply?	e-mail / mobile no. / post*	Transaction date:			:			Type*	BUY		
		Answer in*:	English		Polish		SELL				

Complaint description:	
What are proposed actions to redress?	
	Customer Signature:
	Data and time:

The customer has the right to choose how to respond, if selected:

- e-mail: the answer will be provided directly to the indicated email address,
- cell phone: a URL containing the answer will be sent to the indicated phone number, the password to the file will be the same as transaction ID (uppercase letters and digits),
- correspondence address: please provide your address in the "How would you like us to reply?" field

*) delete as appropriate

Confirmation of complaint receipt – FOR CUSTOMER

A complaint can be made at the offices of UNICOIN representatives, send by e-mail to: hello@unicoin.fi or in writing form send by post to: UNICOIN (BTW), Romana Dmowskiego 3/9, 50-503 Wrocław, Poland with "CLAIM" note.

In case of sending the complaint by e-mail we do not require scanning the letter and signing it.

The complaint must contain data allowing us to contact the customer in order to handle it.

Date:	2	0	2	.			.			Signature or stamp of UC's representative:
Transaction ID:										
Location ID:										